

**Press Release**

Zurich, 17 April 2009

## The Dolder Grand earns ISO certification

**The Dolder Grand has successfully earned ISO certification. The ISO 9001:2008 standard is the most widely recognised seal of approval for process-oriented quality management systems.**

The ISO certification of the Dolder Grand according to the 9001:2008 standard has been successfully completed. The audit was recently conducted by SQS (Swiss Association for Quality and Management Systems). All departments, such as Rooms Division, Food and Beverage, Spa as well as Administration, were included in the inspection. In their final report, the auditors were particularly positive about the very high quality of service in the City Resort as well as the team spirit of the employees.

“The certification is part of our qualitative development,” said Managing Director Thomas Schmid. An ISO certification ensures business knowledge and efficient operating procedures, as well as building confidence amongst clients. The ISO 9001:2008 standard is the most widely recognised seal of approval for process-oriented quality management systems.

The Dolder Grand is a member of the Swiss Deluxe Hotels, the Leading Hotels of the World as well as the Leading Spas of the World. It has 173 luxurious rooms and suites, two restaurants and a 4,000 square metre spa, together with banqueting and seminar facilities. The Dolder Grand is part of the Dolder Resort.

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